

# AgentSet

## ELIMINATE YOUR DESKTOP TELEPHONE

The AgentSet eliminates the need for a desktop telephone by serving as the link between your Axxess digital communications system and your PC. You no longer need a telephone on your desk to take advantage of Computer Telephony (CT) applications. AgentSet is the perfect solution for call center agents, switchboard operators, receptionists or anyone who handles a large volume of phone calls utilizing CT applications.

Plug a handset or Inter-Tel headset into the AgentSet and you're ready to go. You simply use your PC's mouse or keyboard number pad to place calls or access phone system features. The call is processed through CT software and your PC. Additional functionality includes a second headset jack and recording capability for monitoring or training (recording requires PC sound card or tape recorder).

With the AgentSet, you can benefit from all your CT applications without investing in digital telephones. You'll have a tightly integrated solution while reducing desktop clutter and conserving resources you can use to grow your business instead of buying equipment.

### IN OTHER WORDS...

Axxess AgentSet eliminates your desktop telephone. Just plug in a headset and you handle all your phone calls on your computer screen with your mouse or keyboard number pad. You never have to pick up a phone, so you save time and money while reducing the clutter on your desk.





## AgentSet

### FEATURES

- ▶ Emulates a digital phone with a PC Data Port Module
- ▶ Compatible with Inter-Tel headsets and handsets
- ▶ Extra jack for monitoring or training applications
- ▶ Compatible with Inter-Tel Call Center CallViewer software application
- ▶ Volume control

### BENEFITS

- ▶ You don't need a phone on your desk to handle calls
- ▶ Supervisor can plug in a headset at the second jack for monitoring or training
- ▶ Take advantage of CT applications without investing in digital phones



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